

# **Clerk & Licensing**

Address the needs of your residents with ease



## Why SDL

At Spatial Data Logic (SDL), we recognize the need for quick access to accurate information. For over 20 years, our municipal management software has helped bridge the gap between municipalities and their constituents by providing visibility across departments, streamlining workflow for staff and enabling self-service access for residents.

Our software provides searchable access to department information to help the Clerk's office maintain records, address complaints and process requests quickly.

### **How We Help**

### OPRA MANAGEMENT

Track the status, department assignment, location and closure time for OPRA requests

#### COLLABORATION

Assign tasks, access information and work in tandem with other departments

#### COMPLETE RECORDS

SDL modules work together to provide a comprehensive view of property history by department and parcel. Access GIS map linked to parcel information

#### CITIZEN ENGAGEMENT

Empower residents to submit requests, access records and report concerns online.

#### STREAMLINE TASKS

Manage and issue applications, permits and licenses (Liquor, taxi, mercantile, parking, games of chance, etc.)

#### MAINTAIN CONTACTS

Create and maintain contact information & terms for municipal board members



160+ **New Jersey** clients served



40% decrease in **OPRA** requests after enabling citizen platforms

Building Dept. - Union County, NJ



"SDL has not only cut down on foot traffic. phone calls, and **OPRA** requests, but has also strengthened the Township's relationship with our community."

Clerk's Office - Tom's River, NJ



